

David Schwartz

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OBJECTIVE

Do amazing things with tech, and facilitate progress.

CERTIFICATIONS

- AWS Solutions Architect – Associate (active)
- AWS Certified Developer – Associate (active)
- AWS SysOps Administrator – Associate (active)
- Security+ (expired)
- CCNA (expired)
- A+ (expired)

TECHNICAL SKILLS

- macOS
- Windows Server
- CI/CD
- Unifi
- Debian/RHEL-based Linux Distros
- Routers & Switches
- Office365
- EdgeMAX
- Python/PowerShell
- FreeBSD
- AWS
- iOS/Android

PROFESSIONAL EXPERIENCE

- 10/15/2024 – Current: IT Dispatch Technician @ LISS Technologies - MSP (50+ employees, 100+ clients)
 - Performs dispatches throughout New York metropolitan area
 - Primarily at high-value clients in Manhattan
 - Works extensively with Active Directory and SMB file shares
 - Scripting (PowerShell/Bash) to accelerate workflows
 - Part-time remote work, troubleshooting issues as problems come up
 - Worked with ticketing system (HaloPSA)
 - Worked with Sophos Endpoint Protection
 - Worked extensively with RDS
 - Worked with n-central RMM
 - Worked with IT Glue, and introduced many new documents and additions to existing documentation
 - Configured PCs for client's needs
 - Worked with Hyper-V and VMware installations
 - Worked with DynuDNS, Sonicwall (including SSLVPN)
 - Worked extensively with Meraki firewalls, switches, APs, AnyConnect and L2TP
 - Worked with QuickBooks at some clients
- 6/15/2020 – 8/31/2024: IT Specialist @ Focus Camera – E-Commerce (200+ employees)
 - Built 4 workstations from purchased components, meeting various requirements
 - Configured and managed VPN services (OpenVPN, L2TP and Wireguard)
 - Designed and implemented email-signatures using:
 - Custom Office365 add-in, Server-side Swift, Microsoft Graph API
 - CloudFront, Lambda, API Gateway, ECR, Swift Custom Runtime
 - Designed and managed an internal MySQL IT database
 - Designed and implemented the network and VM services at their third location:
 - 10 VLANs, OpenVPN, MySQL server, EdgeRouter 12P, 2x EdgeSwitch, Dell PowerEdge, ~50 clients, DHCP, DNS, principle of least-trust firewall, route summarization
 - Designed and managed multiple VM hosts: Hyper-V (Server 2019)

- Maintained backup services provided by Altaro VM backup
- Wrote and maintained code/scripts in Python/Bash/PowerShell/server-side Swift
- Worked with Power Automate workflows
- Worked with AxTrax building security software
- Worked with Linux, Windows and FreeBSD VMs providing services such as:
 - DNS, DHCP, SQL Server, Magento 2, Centralized security camera preprocessing VM, ZFS-based NAS for marketing content
- Worked with VoIP phone system
- Worked with an internal ticketing system
- Transitioned company to and managed AWS infrastructure utilizing:
 - EC2, RDS, Lambda, CloudFormation, S3, CloudFront, CodePipeline, ELB, VPC
- Configured and maintained network infrastructure (switches, routers, Aps)
 - EdgeRouters/EdgeSwitches, Sonicwall, Unifi APs and switches
- Utilized network technologies:
 - OSPF, DNS, DHCP, NAT, ARP, OpenVPN, Static routes, VLANs, TCP/IP, Dual-Stack v4/v6
- Worked with MDM for fleet of warehouse Android handhelds
- Worked with CI/CD pipelines, SOAP/REST APIs
- Worked with SQL Server
- 9/1/2018 – 6/15/2020: IT Technician @ Superior IT Solutions – NYC-based MSP (6 companies)
 - Worked with AxTrax building security software
 - Worked with Jamf MDM for fleet of iOS devices
 - Worked with Active Directory for multiple companies
 - Worked with Office365 for multiple companies
 - Configured and managed VPN services provided by OpenVPN and L2TP
 - Designed and managed an internal Access IT database
 - Managed a Windows Server 2012R2 physical server providing services to clients
 - Managed Windows server backup
 - Configured and maintained network infrastructure (switches, routers, APs)

REFERENCES

Rashid Zolqarnain – Director of IT at Touro College of Osteopathic Medicine: 646-981-4560

Sam Khan – Developer/Devops: 201-844-5783

Jud Berman – Director of IT at Focus Camera: 516-205-5823

EDUCATION

B.S. - Information Technology - Network Administration and Security concentration

Touro College – New York, NY

Graduated – Summa cum Laude – 2018

Overall GPA: 3.8

◆ Recipient of Touro Awards ◆

Major GPA: 4.0